MAR 2 2 2004 April

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

#13214] PATENT 03/35/04

Applicants:

James J. Crow; Dennis L. Parker

Assignee:

Motive, Inc.

Title:

Broadband Service Control Network

Serial No.:

09/542,602

Filed:

April 4, 2000

Examiner:

Adnan M. Mirza

Group Art Unit:

2141

Docket No.:

MTV0014US

Austin, Texas March 17, 2004

COMMISSIONER FOR PATENTS P. O. BOX 1450 ALEXANDRIA, VA 22313-1450 RECEIVED

MAR 2 3 2004

Technology Center 2100

INFORMATION DISCLOSURE STATEMENT UNDER 37 CFR § 1.97(b)

Dear Sir:

Pursuant to 37 CFR § 1.56, § 1.97 and § 1.98, the documents listed on the accompanying PTO Form-1449 are called to the attention of the Examiner for the above patent application. Copies of these documents are enclosed.

Citation of these documents shall not be construed as:

- 1. an admission that the documents are necessarily prior art with respect to the instant invention;
- 2. a representation that a search has been made; or
- 3. an admission that the information cited herein is, or is considered to be, material to patentability as defined in § 1.56(b).

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450, on March 17, 2004.

Attorney for Applicant(s)

Data of Signature

Respectfully submitted,

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